

# Travel Zones

UBUS operates on a 'zone' basis, providing transport in different parts of Stratford-on-Avon District on specific days.

**From 1 January 2015 the zones are as follows:**

### West of District

Mondays, Tuesdays, Wednesdays, Thursdays and Fridays

### East of District

Mondays, Wednesdays and Fridays

### South of District

Tuesdays, Wednesdays and Thursdays

### Stratford Town

Mondays, Tuesdays, Wednesdays, Thursdays and Fridays

The former '*Southam Links*' service has now become UBUS and will operate on Monday, Tuesday and Thursday.

**For more information about our operating zones or any other aspect of UBUS please speak to the booking centre staff, who will be happy to provide you with information.**



# Register for UBUS

People who wish to use the UBUS service have to register with us by phoning 01789 264491.

There is no registration charge and when you register we will send you further details of the service and your membership number.

# Book your journey

To book please phone:

**01789 264491**

Subject to vehicle availability, you can book your journey up to 24 hours before you wish to travel. You can also book a journey up to seven days in advance.

# Are you a carer?

If you are a family carer and you wish to travel on UBUS with the cared for person then you can make your journey free of charge.

# UBUS is supported by



SDC/1228/JAN18

# UBUS



Bringing U closer together.



 **01789 264491**

 **UBus-Stratford@lincolnshire.gov.uk**



## Bringing U closer together

This service is for all residents of any age, wherever they may live in the district, who are stuck for transport to get to local destinations on weekdays, between about 9.30am and 2.30pm.

The scheme is for you if you:

- Have a genuine need for local transport and
- Cannot access public transport because of mobility problems or other issues
- or
- Live in an isolated location with no, or infrequent levels of, public transport

The UBUS service can be used for a wide range of individual travel needs, such as visiting friends, attending social groups, leisure activities, lifelong learning and, of course, shopping.

Each passenger is given a seven digit membership number, which should be quoted when making a booking.

Drivers will provide reasonable assistance to passengers boarding and alighting the vehicle including help with up to 3 shopping bags and trolleys if required.

UBUS vehicles are fitted with low-floor steps or tail-lifts to ensure they are as easy as possible for everyone to use, including wheelchair users.



## Passenger Fares on UBUS

With effect from 30 November 2015 the following fares apply:

### Journeys for residents living and travelling within the Stratford Town Trust Boundary:

Thanks to a generous grant from the Stratford Town Trust passengers living within the Trust's boundaries will be charged at:

**Single Journey: £2.10**

**Return Journey: £4.20**

### Journeys for residents living in other parts of Stratford District:

Depending on the distance from Stratford:

**Single Journey: £2.70 or £3.40**

**Return Journey: £5.40 or £6.80**

### Journeys for former 'Southam links' passengers:

**Single Journey: £2.10**

**Return Journey: £4.20**

This service is also available to residents living in Birdingbury, Broadwell, Leamington Hastings and Marton.

### Magic Monday:

Pay only one way on a return journey.

### Orbit Residents:

Please speak to the booking centre staff to see if you are eligible for a fare concession.



## Three steps to book a journey with UBUS

**1** Once registered with the service, simply call our booking team on 01789 264491 between 9.30am and 2.30pm, Monday to Friday. Please quote your Membership Number and let us know what journey you would like to make. We will need to know the day and times you require, where you are travelling from and to, the number of passengers and whether you are taking a mobility aid or shopping trolley with you.

**2** We will confirm your journey times (subject to availability) on the day you contact us. If we are not able to offer you your preferred times, we will suggest the nearest available.

You can book a journey with a maximum notice period of seven days ahead of travel, and with a minimum notice period of a day before travel, subject to vehicle availability.

**3** On the day of travel, please be ready on time at your home address or agreed pick up point. Pay your fare to the driver and enjoy the ride! (Our buses will not leave early without you but can be up to 10 minutes later than the time quoted).

