

Which local authority do you need?

Council	Responsible for	Example
Warwickshire County 01926 410410	Highways Libraries & leisure Safety & crime Care, support & health Environment Health Education Registrations	Gritting main routes, buses, potholes* Museums Fire & Rescue Adult support, fostering Flooding, recycling centres Mental & Public health Schools, Children's centres Births & marriages (but can also be done locally- Stratford upon Avon)
Stratford District 01789 267575	Payments Planning and building Parking, roads & transport Waste & recycling Sport, leisure & the arts Homes & properties Grass cutting	Council Tax Planning decisions Car parks Refuse collection, fly tipping, litter bins in town centre Leisure Centres Home Choice Plus Verges
Alcester Town 01789 766084	Grass cutting Recreation areas Allotments Cemetery Eric Payne Community Centre Some footpaths/street furniture Planning consultee Community projects	Play areas Play equipment Jubilee Fields, Moorfields, Bleachfield St and Collins Way. Grounds maintenance Allimore Lane, Bleachfield St North and South, School Road Plot allocations, registration and booking interments, grounds maintenance Bookings, maintenance Litter bins, dog waste bins and benches on public open space Comment on applications Alcester Neighbourhood Plan, Flood Wardens, Speed Watch

* There is a web site <https://warwickshire.fixmystreet.com/> designed to help Warwickshire residents report local highway faults, including potholes, directly and quickly to the County Council by simply locating them on a map.

You can do this by using a computer or a mobile phone. Please report one problem at a time; you will be given an opportunity at the end to report another problem using the personal details previously entered.

If you are reporting an emergency please do not report it online, but ring the Customer Service Centre on 01926 410410.