

# Welcome to your Banking Hub

The UK's major high street banking providers are working together to bring everyday banking services and face-to-face support and guidance to your community.





# What is a Banking Hub?

Banking Hubs offer shared banking services to customers of all the UK's major banking providers. The hubs consist of a counter service that will be operated by Post Office and there will be private spaces where customers can speak to someone from their own bank.

The following providers have invested in this Banking Hub, where they will offer access to a community banker who will be available at different times during the week to speak to in person and help with any banking enquiries. Please check with your local hub regarding their availability.

- Bank of Ireland UK
- Bank of Scotland
- Barclays
- Danske Bank
- Halifax
- HSBC UK
- Lloyds Bank

- NatWest
- Royal Bank of Scotland
- Santander UK
- TSB Bank
- Ulster Bank
- Virgin Money

Every hub has a counter service operated by Post Office, offering the following services:

### Personal banking

- Pay cash and cheques in
- Withdraw cash
- Check your balance

### Business banking

- Pay cash and cheques in
- Withdraw cash
- Access Change Giving services

## Bill payments

- Utility payments
- Top-ups

Banking Hubs are open 9am-5pm, Monday to Friday. We look forward to welcoming you.

Personal banking services available at every Banking Hub:									
January 2024	Cash withdrawal Debit card	Cash deposit Debit card	Balance enquiry Debit card	Cheque deposit Envelope	Cash deposit Deposit slip / barcoded				
Allied Irish Bank (NI)	<b>/</b>	<b>/</b>	<b>/</b>	<b>✓</b>	✓ · · · · · · · · · · · · · · · · · · ·				
Allied Irish Bank (GB)	✓ -	<b>/</b>	<b>/</b>	<b>/</b>	<b>/</b>				
Bank of Ireland UK			/	1	/				
Bank of Scotland	✓	<b>/</b>	1	<b>/</b>	- V				
Barclays	<b>✓</b>	/	/	/	n/a				
Cahoot	<b>/</b>	- V	<b>/</b>	<b>~</b>	n/a				
Cashplus Bank	<b>/</b>	1	1	n/a	n/a				
Coutts	<b>/</b>	<b>/</b>	<b>/</b>	/	n/a				
Danske Bank	<b>✓</b>	✓ ×	<b>/</b>	, NI only	/				
First Direct	<b>✓</b>	1	/	<b>/</b>	n/a				
Halifax	✓,	1	1		- V				
Handelsbanken	√ · · · · · · · · · · · · · · · · · · ·	<b>/</b>	/	n/a	n/a				
HSBC UK	<b>✓</b>	<b>/</b>	<b>/</b>	<b>-</b>	n/a				
Lloyds Bank	<b>✓</b>	- /	<b>/</b>	<b>/</b>	<b>✓</b>				
Monese	n/a	<b>✓</b>	n/a	n/a	n/a				
Nationwide Building Society	✓ ✓	n/a	<b>/</b>	n/a	n/a				
NatWest	1	<b>/</b>	<b>/</b>	/	<b>/</b>				
Optimum	n/a	<b>/</b>	n/a	n/a	n/a				
Quidity Plus	n/a	<b>/</b>	n/a	n/a	n/a				
Royal Bank of Scotland	1	<b>/</b>	<b>/</b>	<b>/</b>	<b>/</b>				
Santander UK	1	<b>V</b>		· 🗸	n/a				
Smile	<b>V</b>	<b>V</b>	<b>✓</b>	<b>✓</b>	n/a				
Starling Bank	<b>/</b>	<b>/</b>	<b>Y</b>	n/a	n/a				
Suits Me	n/a	1	n/a	n/a	n/a				
The Co-operative Bank	✓ ·	1	<b>✓</b>	<b>/</b>	<b>/</b>				
The Engage Account	<b>/</b>	<b>✓</b>	/	n/a	n/a				
Thinkmoney	1	✓ ×	n/a	<b>√</b> (1)	<b>/</b>				
TSB Bank		<b>/</b>	1	1	V				
Ulster Bank	1	<b>/</b>	/	<b>/</b>	1				
Virgin Money	<b>/</b>		/	<b>√</b> (2)	n/a				

<sup>(1)</sup>Deposit slip not required in cheque deposit envelopes.

<sup>(2)</sup> For sort codes starting '82' or '05'. n/a – not available

Information correct at time of going to press.

Business banking services available at every Banking Hub:									
January 2024	Cash withdrawal Debit card	Cash deposit Debit card	Balance enquiry Debit card	Cheque deposit Envelope	Cash deposit Deposit slip / barcoded	Business Change Giving <sup>(2)</sup>			
Allied Irish Bank (NI)	<b>/</b>	<b>/</b>	<b>V</b>	<b>✓</b>	<b>✓</b>	<b>V</b>			
Allied Irish Bank (GB)	<b>/</b>	<b>/</b>	<b>V</b>	<b>/</b>	<b>*</b>	<b>/</b>			
Bank of Ireland UK	<b>/</b>	~	<b>✓</b>	<b>/</b>	<b>V</b>	<b>√</b> (3)			
Bank of Scotland	<b>✓</b>	<b>/</b>	/	<b>V</b>	<b>/</b>				
Barclays	/	/	<b>/</b>	/	n/a	<b>V</b>			
CAF Bank	n/a	n/a	n/a	1	1	n/a			
Cashplus Bank	<b>/</b>	/	<b>/</b>	n/a	n/a	n/a			
Countingup	n/a	<b>V</b>	n/a	n/a	n/a	n/a			
Danske Bank	<b>/</b>	<b>V</b>	<b>✓</b>	NI only	<b>✓</b>	<b>✓</b>			
Handelsbanken	<b>/</b>	<b>/</b>	<b>/</b>	n/a	n/a	<b>√</b> (3)			
нѕвс ик	1	1	<b>/</b>	/	n/a	<b>/</b>			
Lloyds Bank	/	<b>/</b>	<b>/</b>	1	1	1			
Metro Bank	n/a	<b>V</b>	n/a	<b>/</b>	1	<b>√</b> (3)			
Mettle	n/a	<b>/</b>	n/a	n/a	<b>✓</b>	n/a			
NatWest	<b>✓</b>	<b>V</b>	<b>/</b>	<b>*</b>	<b>/</b>	√ (3)			
Royal Bank of Scotland	<b>/</b>	<b>~</b>	<b>✓</b>	<b>/</b>	<b>/</b>	<b>√</b> (3)			
Santander UK	/	<b>/</b>	<b>/</b>	/	/	<b>√</b> (3)			
Starling Bank	/	/	<b>/</b>	n/a	n/a	n/a			
The Co-operative Bank	¥	<b>~</b>	<b>V</b>	<b>/</b>	<b>/</b>	<b>√</b> (3)			
The Engage Account	/	<b>/</b>	1	n/a	n/a	n/a			
Tide	n/a	<b>/</b>	n/a	n/a	n/a	n/a			
TSB Bank	<b>✓</b>	<b>/</b>	<b>/</b>	<b>/</b>	/	<b>/</b>			
Ulster Bank	<b>✓</b>	<b>*</b>	<b>/</b>	<b>/</b>	/	<b>√</b> (3)			
Unity Trust Bank	n/a	n/a	n/a	n/a	<b>/</b>	1			
Virgin Money	<b>/</b>	<b>/</b>	<b>/</b>	<b>√</b> (a)	/	<b>√</b> (3)			



<sup>&</sup>lt;sup>(1)</sup>For sort codes starting '82' or '05'.
<sup>(2)</sup>Arrangement made via bank.
<sup>(3)</sup>Change Giving Card or Change Giving barcoded slip.
n/a – not available

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